

## **TERMS AND CONDITIONS** **Vacuum Consultancy**

### **SITE VISIT BOOKINGS**

Bookings must be in writing by completion of the booking form and agreement to these terms and conditions. Payment of a 50 % deposit is required to accompany the initial booking.

### **CANCELLATION**

Cancellations to attend your premises are accepted up to 14 full days before the attendance date. A charge of 20% any fee is made for cancellations with less than 14 full days notice.

Willett Technical Services Ltd reserves the right without liability to cancel any attendance, in which event appropriate moneys paid will be refunded or, if agreeable, an alternative date arranged. Where possible 30 days notice of such cancellation will be given.

A charge would however still be levied for any advice that has been given before any attendance.

### **TECHNICAL ADVICE**

All advice given is for guidance to offer design solution/options using known best practice principles. No guarantee is given to the advice outcomes, the principle of all advice given, is to assist in the basic design concept being somewhat suitable. Detailed results and analysis would always be required to offer a more detailed calculation, that would need to be discussed further  
No liability is accepted for the suitability of any advice given

In order to gain insight to the parameters, please have, following information if known

Vacuum chamber volume, material, temperature ranges

Desired pressure level at base vacuum/cold and working pressure with product gas loading

Injected gas loads (process gas etc)

Product (housed in chamber) outgassing loads details

Vacuum instrumentation types and details of where measurements are taken

Types of vacuum fittings used and associated seals

Time frame for operations and the number of cycles per hour for your process

### **PROTECTIVE CLOTHING**

Appropriate protective clothing such as overalls; laboratory coats; safety footwear and eye protection are recommended be brought and worn during any visit as required.

### **PAYMENT TERMS**

Fees are due strictly within 30 days of course commencement, the fees quoted include a 10 % discount, and payment after 30 days will result in the discount being forfeit. Payments made payable to Willett Technical Services Ltd.

If you have any questions or queries, please contact us.

### **FURTHER INFORMATION**

#### **Willett Technical Services Ltd**

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